

## **SERVICE & BILLING POLICIES**

PLEASE REVIEW OUR BILLING PROCEDURES FOR YOUR CONVENIENCE.....

Our standard service call/diagnostic fee is \$80.00\*. This includes having a technician come out and inspect the system to determine what the problem may be.

Our AFTER HOUR/EMERGENCY service call/diagnostic fee is \$145.00\*. (THIS FEE APPLIES TO SERVICE CALLS PERFORMED ON THE WEEKENDS OR AFTER 4 PM WEEKDAYS).

We charge by the repair not by the hour. All repair fees can be discussed with the customer. The technician may not proceed with any repairs unless permission is given by the customer.

ALL SERVICE IS DUE AND PAYABLE AT THE TIME OF THE SERVICE. We do accept Mastercard, Visa, Discover& American Express in addition to checks and cash.

If you have any questions about your bill, any service work performed, or are dissatisfied in any way, please call our office to discuss the situation.

Please be aware of the following:

We reserve the right to turn all accounts that are 60 days past due in for collection.

If we have not received payment for previous work done, we reserve the right to refuse to perform additional services.

We take "No Heat" or Hazardous emergency calls in the order we receive them. Emergency calls take priority over scheduled tune-ups and/or non emergency calls.

\*Prices are subject to change without prior notice.

For more info please contact [usinfo@larsonsheating.com](mailto:usinfo@larsonsheating.com)